USING GROUP EMAILS (LAST UPDATED 23/09/2026)

There is a lot of confusion about Group Email Addresses, especially after Hotmail blocked men@verwoodbowlingclub.co.uk a few years ago. Just to confirm, that was a Hotmail issue, and only those with a Hotmail email account could fix it. A fix was installed and worked OK temporarily, but it wasn't ideal. As far as I am aware, the problem has been resolved, and the fix has been removed.

The problem is mainly due to people using REPLY ALL on emails sent from a Group Email address. When this happens, our email system limits sending emails for an hour before trying again. To make things worse, all sorts of error messages ping back and forth to various email addresses which are in the Group Email. This confuses not only members but also email systems, which assume a security issue and then block the relevant email address, as Hotmail had done.

I have shared details on how to use these Group Email addresses before, but it seems not everyone has read them or remembered them.

Below is a guide on using these Group Email addresses:

Email Groups are useful for sending messages to a number of people to announce changes or additions on various subjects or activities. The email addresses are assigned to groups that may want to receive emails about a league fixture or a social event. This is done using email forwarders, where an email sent to a particular address (e.g., social@verwoodbowlingclub.co.uk) can be distributed to those who want to know about it. Our website hosting service supports email forwarding; it's simple and adequate for our needs, as long as users understand what they are doing and make sure they read this Email Groups Guide.

What is the email Limitation?

The VBC email system limits emails to 100 per hour. This seems adequate, but let’s review the main email groups based on our current members' contact list.

Management Committee committee@verwwodbowlingclub.co.uk 14 email addresses

Playing Men men@verwwodbowlingclub.co.uk 67 email addresses

Playing Ladies ladies@verwwodbowlingclub.co.uk 36 email addresses

Social Members social@verwwodbowlingclub.co.uk 42 email addresses

That is 159 email addresses at this time; this is well over the 100 emails per hour limit. It's not that bad; no emails are lost; they just need to be patient, and eventually the remainder should arrive.

This is why the emails are set up in groups: it would be easy to have an allmembers@verwoodbowlingclub.co.uk group, but using different groups is more specific and stops other members from receiving emails that aren't relevant to them. Of course, the delay would be at least 1 hour and possibly more depending on the number of emails being sent for distribution.

How to send a Group Email

1. In the TO Box: type your own email address eg. *gsymonds1978@gmail.com*
2. Now click on the BCC Box: type the email group address eg. *social@verwoodbowlingclub.co.uk*
3. Now type a Subject in the Subject Box: eg. *How to use Email Group*
4. Now type your email and add any attachments if required.

By using the email client as stated above, those who receive emails from a group email will not be able to use REPLY TO ALL, and therefore that problem goes away.

Points to be Aware of

With the number of email addresses within certain email groups (e.g., men@verwoodbowlingclub.co.uk and social@verwoodbowlingclub.co.uk), a total of 109 email addresses, this may affect email transmission if other people send emails using the VBC email groups at the same time. If you have to send emails to both or all available groups of these Group Emails, please send them separately and at least one hour apart.

The email group is only used for personal email addresses, so be aware that if you change your email address, you need to inform the Membership Secretary. The webmaster will be informed and will remove the old email address and include your new email address in the system.

SOME IMPORTANT EXAMPLES





